



THE CHAMBER VOICE

NEWSLETTER | OCTOBER 2019

October

DINNER MEETING



Trends Shaping Small Business in Canada

Featuring Devinder Gill, Regional Vice-President of RBC

Tuesday, October 15, 2019

Cascades Casino Coast Hotel & Convention Centre
20393 Fraser Hwy., Langley

Members: \$35.00 + GST
or
General admission:
\$55.00 + GST

Networking: 5:00 pm to 6:30 pm (dinner)
with presentation to follow.

RESERVATIONS REQUIRED BEFORE 5:00 PM
ON FRIDAY, OCTOBER 11, 2019

Phone: 604-371-3770
email: info@langleychamber.com
web: www.langleychamber.com

*Greater Langley Chamber of Commerce Cancellation Policy:
Event payment is due upon registration. No cancellations, refunds or credits
after 12:00 pm on Monday, Oct. 14, 2019.*



GET TO KNOW A LANGLEY CHAMBER MEMBER...

RBC Royal Bank

Royal Bank of Canada is a global financial institution with a purpose-driven, principles-led approach to delivering leading performance.

Our success comes from the 84,000+ employees who bring our vision, values and strategy to life so we can help our clients thrive and communities prosper.

As Canada's biggest bank, we are committed to helping small businesses reach their full potential through a diversified business model with a focus on innovation and providing exceptional experiences.

Learn more at rbc.com/business.

RBC is proud to support a broad range of community initiatives through donations, community investments and employee volunteer activities.

See how at rbc.com/community-sustainability.



CO-OP OTTER CO-OP
 LOCALLY INVESTED | COMMUNITY-MINDED | LIFETIME MEMBERSHIP BENEFITS

Located at the corner of 248 Street and Fraser Hwy
 604-856-2517 | www.ottercoop.com | @ottercoop

Andrea Hammond
 Sales Representative
 (604) 530-0231
 Serving Royal LePage Customers Since 1982

ROYAL LEPAGE
 Wolstencroft Realty
 INDEPENDENTLY OWNED AND OPERATED

VALLEY TRAFFIC SYSTEMS

Safety & First Aid Supplies - Equipment Rentals & Sales
 Traffic & Custom Signs - Decals - Installations
 AutoCAD - Engineered Traffic Management Plans

9770 - 199A Street
 Langley, BC V1M 2X7
 email: info@valleytraffic.ca
www.valleytraffic.ca

Tel: 604-513-0210
 Fax: 604-513-3661
 Toll Free: 1-888-448-8886

THE VOICE OF BUSINESS



UPCOMING CHAMBER EVENTS

SAVE the date

Oct. 15	Dinner Meeting
Oct. 18	Member Benefits 101
Oct. 24	Business Excellence Award
Oct. 30	Lunch & Learn
Nov. 14	U40 Lunch & Learn

**FOR EVENTS
REGISTRATION DETAILS:**
WWW.LANGLEYCHAMBER.COM
EVENTS@LANGLEYCHAMBER.COM
604-371-3770

JOIN THE
GREATER LANGLEY
CHAMBER OF COMMERCE
MEMBERSHIPS START AT \$15.75/MONTH
CALL **604-371-3770**

TO ADVERTISE IN THE CHAMBER VOICE,
PLEASE CONTACT:

Cheri Gray

Multi-media Marketing Coordinator

604-994-1037

cheri.gray@langleyadvancetimes.com

LANGLEY
Advance Times

DARNELL & COMPANY
Lawyers & Mediators
Protecting You
& Your Future

- Family Law
- Estates
- Mediation
- Wills
- Real Estate
- Arbitration

202-6351 197 Street, Langley, B.C. • 604-532-9119

PRESIDENT'S REPORT

Busy fall ahead for new board

On Sept. 17, we celebrated the chamber's 88th annual general meeting, where I was honoured to be sworn in as the president of the Greater Langley Chamber of Commerce.

I'd like to start off by thanking past president Jack Nicholson for letting me shadow him for the past two years, as we prepared for this succession.

And huge thanks to past president Scott Johnston and the rest of our board for their hard work on our members' behalf this past year in continuing to improve business in Langley.

I'd like to extend a welcome to our newest board members: Cynthia Dreger of Cynthia Dreger Mortgage Professionals, and Alisyn Killeen of CBM Lawyers.

Also, thank you to all who let their name stand for election to the board. Thanks for your willingness to volunteer your time to serve. I'm honoured to be appointed to this position and look forward to serving on your behalf as president for the next two years.

Our chamber continues to be extremely active in our community, and due to the work and commitment of my predecessors, and our great chamber team, the chamber's voice is one of the loudest in the network.

A lot of our success during the past three years has been to the hard work of our Greater Langley Chamber CEO and team.

We are excited to announce that our CEO, Colleen Clark, was awarded with the highest honour in our network.

Colleen was named executive director of the year, for a chamber with 1000+ members, by the Chamber of Commerce Executives of Canada.

Awards chair Deneen Everett called Clark a "visionary, courageous, and impact-focused leader" who has been "a clarion voice when it comes to moving the dial on member issues."

Clark, Everett said, is a "go-to" resource for new executives, a person who "embraces excellence."

We are very proud that Colleen was selected for this honour and we appreciate her passion and knowledge when it comes to our chamber, our communities, and the network – as a whole.

Last week past president Nicholson, Clark, and I attended the Canadian Chamber of Commerce AGM in St John, N.B.

At that assembly we – along with more than 320 delegates from communities across Canada – debated and adopted 76 resolutions that will form the Canadian chamber's advocacy strategy.

These resolutions cover a wide variety of topics with a focus on competitiveness.

I am pleased to advise that our sponsored resolution calling for transparency in credit card merchant fees was supported by the delegates and it will form part of the national chamber's lobby.

On behalf of Jack, Colleen, and myself, I thank the chamber for the opportunity to represent Langley in St John.

As we move into a very busy fall session, we will focus our attention on the 2019 federal election. Once again, the chamber will make every effort to pro-



mote increased turnout at the polls with our Your Vote - Your Voice campaign, and we have recently interviewed all the candidates for both ridings and have posted them on YouTube. Please take the time to become an informed voter.

During October we will also celebrate small business month to recognize the contribution small business makes to the economy and in our communities.

As part of this program, we will recognize outstanding Langley businesses in 11 categories at the Business Excellence Awards Gala.

The business community of Langley has numerous outstanding businesses offering quality goods and services, jobs for our citizens, and making substantial contributions to the community: please help us honour them and plan to attend the gala evening on Thursday, Oct. 24, in the Cascades ballroom.

Join us for a special evening featuring, a gourmet dinner, entertainment, and of course the awards presentations. Tickets are available at the chamber office.

Thank you again for this opportunity and I look forward to working with the business community to continue to enhance, grow and prosper, together.

– **Brad Kiendl**,
president

Welcome to the newest Langley Chamber members



(Left to right) YourOh! Deli Langley, Stanley Black & Decker, Silverman Mortgage Group, Ptak Global Consulting, 3rd Degree Training and Actual Nutrition, JA British Columbia, Inspired Wealth Coaching & Financial Planning, Milica Salon Spa and Com Pro. (Missing) Ascension Benefits Inc., Cedar Valley Community Living Inc., Northwood Home Inspections, and Skyscape Business Management Consulting.