

DON'T BE A VICTIM OF PHONE FRAUD



A MESSAGE FROM THE LANGLEY CITY **CRIME** PREVENTION TASK GROUP

In 2020, there were more than 40,000 victims of fraud, costing Canadians more than \$106 million. Protect yourself from scammers especially this tax season!

Here are a few useful tips to combat phone fraud:

Don't be afraid to say no

If a telemarketer tries to get you to pay for something, don't send them money right away. Ask for information in writing.

Protect your personal information

Beware of callers asking for personal information such as address, social insurance number, or banking information. If they called you and are asking for personal information, chances are that they are scammers.

Beware of CRA scam calls

This tax season, calls from the Canada Revenue Agency are common. However, the CRA will never:

- Threaten you with arrest
- Use aggressive and threatening language
- Ask for payment through Interac e-transfer, prepaid credit cards or gift cards

Take your time

Scammers often use deadlines to get you to act immediately. Don't feel pressured to respond or decide. Ask for a call back number and do your research afterwards.

Report Fraud

If you received a call, email, or mail that you think might be a scam, contact the Canadian Anti-Fraud Centre at 1-888-495-8501 or at

www.antifraudcentre-centreantifraude.ca